**Observer’s Guide**

**“Usability Evaluation of Web-based Application”**

**Coordinator:**

**STEP ACTION COMPLETED?**

**1** Introduce the main aspects of what will be performed, to the participant ⃝

Mention that the application is under evaluation not the participant

**2** Give the Informed Consent to the participant and answer any question.

Only proceed after the informed consent has been signed ⃝

**3**  Let the participant freely explore the application (you do the same) ⃝

**4** Direct the participant to the list of tasks ⃝

**5** Get ready with your observer script. ⃝

The participant starts doing the tasks and you take notes on the observer form

and only interfere if the participant asks for help

**6** After the participant finishes the tasks, open the post-task questionnaire and fill it, with the participant, discussing your different points of view regarding each item.